



Department of
Job and Family Services

John R. Kasich, Governor
Cynthia C. Dungey, Director

CHILD CARE PROVIDER COMMUNICATION
OFFICE OF FAMILY ASSISTANCE

DATE: December 5, 2018

TO: Providers of Publicly Funded Child Care Services

FROM: Kara B. Wente, Deputy Director *KBW*
Office of Family Assistance

SUBJECT: Time, Attendance and Payment (TAP)
Implementation Time Line

The Ohio Department of Job and Family Services (ODJFS) is excited to announce that the statewide implementation of the new Time, Attendance and Payment (TAP) system will occur on December 16, 2018. Tablets have been mailed to all programs providing publicly funded child care services (PFCC). If your program has not yet received one, contact the TAP Support Center at the phone number below.

All programs now have access to KinderConnect, which is the application you must use to register your tablet and enter caretaker/sponsor data so that the system is ready to collect child attendance. In the box containing the tablet, there were detailed instructions for the registration process and several Quick Reference Cards (QRCs) to assist you with registering the tablet and adding caretaker and sponsor data, which is done in KinderConnect.

Additional resources can be found at: www.ohiocctap.info.

Attached is a list of Helpful Hints that came from the experiences and comments of the Early Adopter programs that have been using TAP since November 4.

As a reminder, ODJFS uses your program's email address as it is shown in OCLQS. Please make sure that this is a correct email so that you are able to receive all communications about the new TAP system and other important child care program information.

The TAP support desk is available at 833-866-1708, option 9, from 7:00 a.m. to 8:00 p.m. or email to: supportOH@controltec.com.

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