

## KinderConnect – Create an Account and Unlock an Account

In order for county workers to access KinderConnect, the State first need to give them the required credentials.

### To create an Account:

### To unlock an Account:

- A** Send an email with the proper form requesting access to KinderConnect to the CCIDS Help Desk at [CCIDS\\_Help\\_Desk@ifs.ohio.gov](mailto:CCIDS_Help_Desk@ifs.ohio.gov).
- B** Once you receive the username and password, navigate to KinderConnect at <https://www.ohiocctap.com/KinderConnect>.
- C** Enter your **Username** and **Password**. Press **Logon**.

- A** If your KinderConnect account is locked, you need to contact the CCIDS Help Desk at [CCIDS\\_Help\\_Desk@ifs.ohio.gov](mailto:CCIDS_Help_Desk@ifs.ohio.gov) or call 877-302-2347, Option 2, and request to have your account unlocked.
- B** Once your account has been unlocked, navigate to KinderConnect at <https://www.ohiocctap.com/KinderConnect>.
- C** Enter your **Username** and **Password**. Press **Logon**.

Language/Idioma: English ▾

Welcome to  
**Ohio Child Care Time, Attendance and Payment**  
Version 2.2.0.12.0

Type in your user name and password and click the **Logon** button.

Logon

Username:

Password:

Logon

[Click here if you do not have an account](#)  
[Click here if you forgot your password](#)

NOTICE: The KinderConnect system and all data accessed through it are confidential and proprietary to the State of Ohio and the Ohio Department of Job and Family Services (ODJFS). Access is limited to authorized users, employees and designated agents, and only for authorized purposes. Under no circumstances should anyone seek to access information for any personal reason.

Unauthorized access to use or release of State of Ohio systems' data or other government data may result in disciplinary action, civil liability and/or criminal prosecution. Use of or activity on this system may be monitored, accessed, read, copied and used for any purpose the State of Ohio deems proper. Users have no expectation of privacy. Use of the system, whether authorized or not, constitutes express consent for the State of Ohio to intercept, copy and refuse any material entered on this terminal.

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